

FOR YOUR GUESTS

Make yourself at home.



A little guide to a lovely stay.

We're glad you're here. Settle in, get comfortable and use these pages whenever a question pops up.

WELCOME TO

Property name

.....

YOUR HOST

Name / contact

.....

YOUR STAY

Check-in / checkout time and time zone

.....

HOST SETUP PRO TIP - REMOVE BEFORE GUEST USE

Keep your help contact easy to spot; nobody should need a scavenger hunt to ask a question.

FOR YOUR GUESTS

The first five minutes.



Bags down. Useful details right here.

Your secure entry details arrive through the host's agreed channel. Please keep them private.

YOU'VE ARRIVED

Full address and unit

GETTING SETTLED

Approved parking / correct entrance

NEED A HAND?

Routine contact / urgent property contact

HOST SETUP PRO TIP - REMOVE BEFORE GUEST USE

Keep this page near the entrance so the useful details beat the suitcase unpacking.

FOR YOUR GUESTS

You had me at Wi-Fi.



Connect, settle in, exhale.

Please contact your host if you cannot connect; use only the troubleshooting steps they have supplied.

NETWORK

Guest network name

PASSWORD

Guest Wi-Fi password

WORKSPACE NOTES

Verified desk / connection notes

IF YOU NEED HELP

Host-approved help step / contact

HOST SETUP PRO TIP - REMOVE BEFORE GUEST USE

Make the network name match the one guests actually see on their phone.

FOR YOUR GUESTS

Hello, front door.



The right way in, and the right way out.

Use the secure entry instructions provided for your stay. If anything does not match, contact your host.

FIND US

Verified final turn / landmark

PARK HERE

Exact space / access notes

ENTRANCE

Match the actual entrance photograph

LOCKING UP

Verified locking steps - no master codes

HOST SETUP PRO TIP - REMOVE BEFORE GUEST USE

Test these directions after dark with someone who has never visited.

FOR YOUR GUESTS

First, coffee.



Because morning should start gently.

Follow the instructions for the actual machine. Your host can help if the setup is unfamiliar.

FIND THE GOOD STUFF

Coffee / filters / mugs

STEP 1

Verified startup step

STEP 2

Verified button / setting

STEP 3

Verified finish / shutoff step

HOST SETUP PRO TIP - REMOVE BEFORE GUEST USE

Keep this card beside the coffee setup, away from heat and water.

FOR YOUR GUESTS

Let's find your show.



The remote does not need to win.

Use your own streaming account only where required, and remember to sign out before leaving.

START HERE

Correct remote / TV power

THEN

Verified input / source

WATCH

Available service / guest sign-in notes

FINISH

Sign out of personal accounts / host help

HOST SETUP PRO TIP - REMOVE BEFORE GUEST USE

Name the actual buttons and photograph the remote your guests receive.

FOR YOUR GUESTS

Get comfortable.



A few small details make a big difference.

Please use only the equipment steps provided for this home; contact your host when something seems wrong.

HEATING / COOLING

Exact control / tested steps

EXTRA COMFORT

Blankets / pillows / approved supplies

WATER / BATHROOM

Verified controls / relevant limits

ASK FOR HELP

Host-approved contact

HOST SETUP PRO TIP - REMOVE BEFORE GUEST USE

Use our JACK check before sharing: facts first, clear wording next, test it, keep it current.

FOR YOUR GUESTS

Bins without the guessing.



A small favor for the home and its neighbors.

Follow the property's previously disclosed, applicable waste guidance. Your host can clarify anything unclear.

TRASH

Exact bin / location

RECYCLING

Accepted items / exact bin

LOCAL NOTES

Verified wildlife / collection instructions

HOST SETUP PRO TIP - REMOVE BEFORE GUEST USE

Label a photo of the actual bins so guests can match the words to the right place.

FOR YOUR GUESTS

A few local favorites.



Helpful stops, with room for your own discoveries.

Hours and availability can change. Please check directly before setting off.

COFFEE / BREAKFAST

Name / address / checked hours

.....

GROCERIES

Name / address / checked hours

.....

SOMETHING TO DO

Name / access / current details

.....

PRACTICAL HELP

Pharmacy / transport / verified contact

.....

HOST SETUP PRO TIP - REMOVE BEFORE GUEST USE

Choose a few useful recommendations instead of giving guests a directory to decode.

FOR YOUR GUESTS

Until next time.



One last look, then a good trip home.

Thank you for staying with us. Let your host know about any issue so it can be addressed for the next visit.

CHECKOUT

Time / time zone

LOCKING UP

Verified final locking step

BEFORE YOU GO

Only previously disclosed, appropriate departure guidance

SOMETHING TO FLAG?

Host contact / where to report a problem

HOST SETUP PRO TIP - REMOVE BEFORE GUEST USE

Keep checkout clear and reasonable; a holiday should not end with a second shift.

FOR YOUR GUESTS

Help, right here.



Print this page and complete it before hosting.

For immediate danger, contact local emergency services first. Follow their instructions. Do not attempt unsafe repairs or re-enter a dangerous area.

IMMEDIATE DANGER

Local emergency number - in the U.S., 911

.....

TELL RESPONDERS

Full property address / unit

.....

GET TO SAFETY

Verified exit route / outside meeting point

.....

URGENT PROPERTY HELP

Host contact / backup contact

.....

HOST SETUP PRO TIP - REMOVE BEFORE GUEST USE

Keep a verified paper copy available without relying on Wi-Fi or a phone battery.

**FOR YOU, THE HOST**

JACK: make the words work.



Private host worksheet - keep separate from guest pages.

Meet **ToolBox Jack**, our STR AI assistant. Give **Jack** verified notes, and he can help you write clearer guest instructions. You check and share the finished wording.

J - JOT THE FACTS

What exact, tested facts does the guest need?

.....

A - ASK JACK

Draft one clear answer from those facts.

.....

C - CHECK THE DRAFT

Test at the property; compare to booked terms.

.....

K - KEEP COPIES CURRENT

Update guide / cards / messages; record date.

.....

PRO TIP

Fix the place where a guest gets stuck before adding another paragraph.

Host teaching page. Review app outputs and apply decisions yourself. Learning is free; optional tool access varies by plan.

FOR YOU, THE HOST

RATE: before you change it.



Private pricing worksheet - use with our STR ToolBox tools.

Use our **Revenue Calculator**, **Smart Pricing Companion**, **Dynamic Pricing Simulator** and **ToolBox Jack**. Our **STR Tech Stack** includes **Mashvisor**, **PriceLabs** and **AirDNA** context where available; verify date, coverage and plan access.

R - REVIEW RECORDS

Period / offered nights / actual costs

A - ASSESS THE MARKET

Comparable fit / source / date / booking pace

T - TEST A SCENARIO

Rate / stay length / costs / contribution

E - EVALUATE THE RESULT

Decision / reason / review date / outcome

PRO TIP

Change one clear assumption at a time so you can see what made the difference.

Host teaching page. Review app outputs and apply decisions yourself. Learning is free; optional tool access varies by plan.